AKAVARAM DAMODARACHARI

Address:

H.No: 8-3-234/66,

LN Nagar, Yusufguda Phone : +91 9640539044

Hyderabad, 500045. Email :akavaramdamodar@gmail.com

**Objective**

Experienced Symantec Data Loss Prevention administrator looking to utilize skills in an environment that offers exciting opportunities personal growth. And Proficient with servers installation, policy designing, policy fine tuning and all its implications, and prepared to use this knowledge with growing organization.

**Academic Details**

MSC (CS) with an aggregate of 67% from University college of Arts&science subedari,Hanamkonda in the year of 2014.

**Current Employer**

**Company** : ICICI Bank ltd with pay role of Vara infotech.

**Designation** : Information Security Engineer.

**Duration** : January 2019 to till date.

**Job Responsibilities**

**Data Loss Prevention**

* As an info sec consultant will be primary responsibility maintain and daily monitoring of the enterprise Data Loss Prevention solution.
* Work with data owners of different business units to ensure solutions implemented for data loss prevention does not impact the business and configure the policies.
* Analyze the false/positive incidents and made the changes in rules for work policy efficiently.
* Creating the role based Access DLP users and providing the limited access in web console.
* Write Regex/Regular expressions to detect the data.
* Coordinate with IT and Risk team as well as with other functional and technical partners to define and manage DLP incident and workflow.
* Analyze the Exception requested for user ID’S and domains and URL’S and provide.
* Report and follow up the suspected incidents to the respective authorities and ensure to the proper action on user.

**Symantec Endpoint Protection**

* As an info sec consultant maintain the SEPM Console and daily monitoring of SEP solution.
* Configure Symantec AV policies in console and apply respective groups.
* Create installation package for endpoint client machines.
* Checking regular synchronization and monitoring to ensure signatures are updated.
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* Prepare and provide weekly report out from the Symantec AV server.

**Technical Support Engineer:**

**Work Experience:**

**Company Name:** Softcell Technologies limited

**Role:** Technical Support Executive.

**Duration:** Feb 2017 to Jan 2019.

**Job Responsibilities**

* Install Symantec data loss prevention (DLP) server, configure policies as per client requirement and policy fine tuning, creating endpoint agents, adding detection servers to existing architecture.
* Installing and maintaining server’s windows 2008, windows 2012 and windows 2016.
* Assisted as a technical support for installation, integration, policy implementation, software upgrades and troubleshooting.
* Implementation activities for various information security solutions
* Daily,monthly compliance report creation as per requirement.
* Respond and close Technical Escalation in timely manner and within SLA.
* Responding and resolving the tickets within in time limit.
* Troubleshoot the Network Connectivity issues.
* Involved in Migration of Symantec DLP&SEPM,McAfee EPO server at customer locations across india.
* Fix the system compliance issues at endpoint level.

**Work Experience:**

**Company Name:** Veeras infotek Pvt ltd

**Role:** Network Support Engineer.

**Duration:** Sep 2015 to Jan 2017.

**Job Responsibilities**

* Configure antivirus software to fully protect IT environment.
* Monitor the performance of the computer systems and address issues as they arise.
* Provide technical support for software reconfigurations to aid in function customization.
* Test software performance throughout the desktop network to ensure peak performance.
* Install computer hardware and software on desktops to keep versions current.
* Initiate and complete Microsoft Windows server operating system updates.
* Network with LAN/WAN and active directory for continuous company connection.

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**Technical Skills**

**DATA LOSS PREVENTION**

* Experience in Installation and configuration of Symantec DLP suite.
* Able to install and configure 3-tier Symantec DLP suite.
* Experience in configuring new policies and review of policy rule sets, policies ensuring consistency.
* Able to write regular expressions according to the requirement.
* Able to provide the exception for user ID’S, Domains and URL’S.
* Experience in using data identifiers for detecting the described content like credit card, social security pan card and license.

**SYMANTEC ENDPOINT PROTECTION**

* Experience in installing and implementing Symantec Endpoint Protection suite.
* Creating policies based on the requirement.
* Upgrade the SEPM suite to latest Version.
* Migrate embedded data base to SQL data base.

**WINDOWS SILLKS**

* Install windows operating system like 2007, 2008R2, 2010, 2012R2 and 2016.
* Installing AD, DNS and DHCP services in windows servers.
* Creating user accounts and added to the domain.

**STRENGTHS**

* Quick at learning and confident in meeting requirements with little guidance.
* Able to set effective priorities and implement decisions to meet operational deadlines.

**PERSONAL DETAILS**

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| Fathers Name | : | A.Anjaiah |
| Date of Birth | : | 4 April 1992 |
| Marital Status | : | Single. |
| Nationality | : | Indian. |
| Languages | : | English, Hindi and Telugu. |
| Hobbies | : | Playing cricket. |

**DECLARATION:**

I hereby declare that the information furnished above is true to the best of my knowledge.

**PLACE:** Hyderabad.

**DATE :**

**(A.Damodarachari)**